Career Objective

To obtain a teaching position in Korea and begin my career journey.

Education

Texas A&M Kingsville at San Antonio, San Antonio, Texas

Bachelors of Applied Science December 21, 2009

Masters in Business Administration (MBA) December 15, 2010

Employment

**Air National Guard,** at Lackland AFB San Antonio, Texas Oct 2006- Oct 2009

Inspected ground radio communications activities; installed, repaired, and modified fixed, mobile, and transportable transmitters, receivers, and transceivers; setup public address equipment for the commander; maintained Motorola radio database codes; instructed deployed soldiers on survival skills for combat situations.

**2wire,** at San Antonio, Texas May 2007- July 2007

Phone customer support for AT&T. Helped with computer and cable related problems; directed customers to resolve their television issues and internet networking problems; provided advanced customer support with U-Verse technology.

**US Air Force,** at Scott AFB Belleville ,Illinois October 2004-October 2006

Booked medical appointments for military members; maintained accurate record keeping; provided customer service and checked in patients; repaired computers;troubleshooted network failures, printer issues, and loaded Microsoft updates; supervised three people in my department; implemented daily task for subordinates; facilitated meetings to help civilian and military personnel work together.

Certerfications

CPR, Self Aid Buddy Care Instructor at Lackland AFB

Electronic principles certification -United States Air Force

Health Service Management certification -United States Air Force

Additional Functional Expertise

Computer manager at Scott AFB. Controlled inventory of $17,000 in personal computers, monitors, and printers.

**References**

Jung Lee Boss 010-3783-0705

Mark Zadic 805-890-1836

Tom Bracey 662-801-7309

Billy Polsgrove 517-375-4255

