## *R* **ichar**Ð *N* **oeckel**

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Outline

* Professional Educator - 6 years total experience working with youth & adults
* 3 years Teaching experience in Korea, at a top language school in Seoul
* Over 12 years of Customer Service skills, utilizing tactical communication
* Compassionate Youth Worker - community volunteer and program mentor

Education

University of Cambridge Teaching Certificate  *March 2013*

*CELTA graduate, issued & validated by* University of Cambridge Local Exam Syndicate

Award of Excellence in Teaching  *August 2009*

*CDI English Academy – Plaque of recognition, for achieving remarkable results in education*

York University Bachelor of Arts *October 2006*

*Political Science Degree -* specializing in public admin & provincial political governance

Work Experience

Education Development Facilitator

Facilitator of Learning - Business English Teacher *Nov 2011 - June 2014*

* Taught adult learners business English and advanced language development.
* Instructed one-on-one classes and tutored new citizens in vocabulary building.

Property Manager - Jono Buildings Property Development

Director of Operations - Professional property manager *July 2010 – April 2014*

* Veteran property manager with more than six years of combined experience managing.
* Expert ability to train clients and educate tenants while clarifying complex issues.

CDI English Academy, Seoul, Korea

Teacher - Facilitator of Learning *Nov 2007 - June 2010*

* Developing analytical problem solving skills for students.
* Enabling students to learn proactively and extract essential information.
* Structuring and cultivating programs that encourage ‘enhanced active-learning.’

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Objective

To work in Busan, Korea, and develop English programs for students to advance

their skills and communication ability, while embracing Korean culture & society.

Skills & Abilities

* First Aid & CPR level C, with AED defibrillator and advanced emergency training/instructions from Action First Aid. In addition to fire safety training.
* Community Service Volunteering - Scouts Canada - Leader of the 1st Newmarket, Scout Troop, compassionate Youth worker for over a year
* Taught and developed English language education programs for international students & ESL groups, specializing in vocabulary building with business-level conversation skills.
* *12 years* of combined experience in Customer Service. Utilizing superior communication skills to manage customer relations in the Service, Education, and Teaching industries.
* Capable of directing and overseeing all comprehensive aspects of property management, while working with banking, law, and accounting professionals.
* Award winning Teaching career in Seoul, Korea. Received plaque of recognition for advanced English development program.
* Teaching professional, with exceptional communication skills.
* Guaranteed long-term teaching commitment - 2 or 3 year work contract desired.

Goals

To facilitate learning, & educate in a student-centered compassionate environment.